



The Leader in Protective Services

Contact us to learn more about Security Response Services and identify how Securitas can best serve your needs. Partner with *The Leader in Protective Services* to take advantage of security professionals who will learn your security objectives and can recommend the service and technology mix to provide the protection you need today and anticipate your requirements going forward.



Security Response Services



Security Response Services

Ready to Respond to your On-Demand Security Needs



The Securitas* Security Response Services (SRS) team is the number one source for your on-demand security services.

We provide security response services to organizations large and small. With the largest North American footprint and a dedicated administrative staff, an SRS team can provide efficient security service, whenever and wherever your organization requires security in North America. Working with all Securitas specialized divisions, we leverage our vast network to quickly and efficiently accommodate a variety of on-demand security needs. From short-term construction projects to sudden work stoppages, SRS has you covered.

*The Securitas Security Response Services team will be comprised of employees from Securitas USA or Securitas Canada, based on where the service is needed.



Whether you manage a large-scale construction project that requires temporary security, or need an emergency response to handle faulty access control equipment, security needs can develop unexpectedly. You need a security provider that can respond quickly, communicate readily, and treat you like an everyday client.



National Communications Center: delivering security 24/7

The Securitas National Communications Center (NCC), with its state-of-the-art telephone and LAN technologies, can provide around-the-clock direct coordination with on-duty security management and officers to provide you security when you need it.

The NCC National Account Coordinators form a team dedicated solely to managing service requests from clients seeking temporary services. When you call the National Communications Center, you will work with a representative from the SRS team to coordinate your request. We can customize a service package tailored to handle the various types of temporary security needs that may arise for your business.

The National Account Coordinators are on duty 24/7 to assist with demands by using the following protocol:

- Promptly acknowledging your call and documenting the service needed
- Contacting the appropriate management team to requisition service and brief them on requirements
- Providing an estimated time of arrival for personnel at your service location
- Confirming service order with client, the security management team and the SRS team
- Informing you of any extenuating circumstances that may impact service

The SRS team offers the following services:



On-Site Guarding

Securitas security officers are the foundation of our organization. We hold our officers to a high standard and expect them to execute their duties while upholding our core values of Integrity, Vigilance and Helpfulness.



Electronic Security

Securitas Electronic Security is a full service electronic security company providing access control, intrusion and surveillance systems, capable of supporting or integrating services for every Securitas client.



Mobile Guarding

Preventative patrol inspections are a proactive deterrent to theft, vandalism and other unlawful acts. Using clearly marked Securitas vehicles, our Mobile security officers can respond to alarms, escort employees, and open and close business premises.



Fire & Safety

Securitas has a long history of providing fire and safety-related services to our clients. These specialized services include EMT, fire and life safety consulting, fire brigade and fire equipment inspection services.



Remote Guarding

Remote Guarding solutions are real-time security programs that offer an intelligent way to supplement on-site security requirements. Remote Guarding services can be proactive, reactive or interactive, depending on the requirements they are intended to address.



Corporate Risk Management

Through Pinkerton, an affiliate of Securitas, clients have access to Pinkerton's rich tradition of service excellence, which has made it the leading corporate risk management organization in the world. Pinkerton provides a uniquely holistic approach to risk management that helps protect and create value for clients.



Securitas is committed to providing Security Response Services to clients and to helping protect your people and assets. We take pride in being able to promptly deliver services more efficiently and effectively than other vendors.

We provide security response services for a variety of situations and sites including:

- Retail stores
- High rise buildings
- Truck terminals
- Construction projects
- Bank branches & ATMs
- Special events at hotels & entertainment venues
- Petrochemical/chemical pipelines & storage areas
- Buildings damaged by natural disasters
- Layoffs, terminations or work stoppages
- Warehouses
- Healthcare facilities
- Alarm failures
- Parking lots



|| In the business of protecting people, property, premises and profits, you must operate with integrity, transparency and accountability. When unforeseen events occur that challenge our ability to operate and resiliency is a must, we call on a trusted and ready partner. For us, Securitas is the right choice, with the right resources to reduce our risk and help retain our ability to sustain our business goals and objectives. ||

Director of Corporate Security and Business Continuity - Ferguson Enterprises, Inc.

Benefits of Security Response Services:

- Easy to use online ordering system, available when you need it
- Single point of contact to manage your service request
- Dedicated National Account Coordinators who become familiar with your account
- A footprint that spans the U.S., Puerto Rico, Guam and Canada
- Documenting and reporting on the services provided along with financial information
- Vast experience in the security management industry
- One toll-free number that exclusively handles response service requests.