

# **Stauffer Biscuit Co.** York, Pennsylvania







Integrated Guarding helps historic factory address the latest security concerns.

# Challenge

For generations, Americans have been enjoying animal crackers - in their soups and on their own. The Stauffer Biscuit Company has been baking this iconic treat at their York, Pennsylvania facility since 1871. In the century since, Stauffer has added bakeries in California and New York, but animal crackers, as well as a variety of other cookies, crackers and seasonal favorites, are still produced at their York headquarters.

The quaintness of the location, however, brings its own set of challenges. "We have multiple buildings on a campus that has been here for decades and are facing security requirements unimaginable 100 years ago," explains Jay Goldstein, Stauffer's Environmental Health and Safety Manager. "We are in the middle of a residential community and not at liberty to totally fence our grounds in. Controlling access has always been a challenge."

In addition, the issue of Food Safety has changed dramatically. Today, Stauffer is not just responsible for complying with the regulations of the Food and Drug Administration (FDA) but also new food defense measures under the guidelines of the Department of Homeland Security (DHS).

## **Solutions**

Stauffer had previously used another security vendor to provide remote monitoring service. Securitas USA was brought in several years back to provide temporary coverage and fire watch during a renovation project. When Securitas USA introduced **Integrated Guarding**, it seemed to Stauffer to be a good fit for their changing needs. Integrated Guarding could both proactively increase the security and safety for their employees, facilities and equipment, and help ensure they were complying with DHS requirements.

Security at the facility now includes:

#### **Remote Guarding:**

State-of-the-art cameras monitored from a remote site. "The whole installation process was pretty seamless," says Goldstein. "It did not require a lot of my time, which is a good thing. The difficulties we experienced were with the service provider here; Securitas has been totally professional."

#### **Mobile Guarding:**

Running patrols from 6 pm to 6 am several times a week and during the weekend, which provides additional security and back-up during the factory's overnight shift.

### Results

With Integrated Guarding in place, Goldstein reports "an increased level of confidence that, should there be an incident, we would have the ability to react much quicker." In one instance, a door was left open in the HR building. "The guard acted 100% appropriately. I was quickly notified and able to get ahold of the police so that they didn't respond."

Goldstein especially appreciates the instantaneous nature of using SecuritasConnect, which gives him a snapshot of reports from the latest patrol as well as from the remote center. "Being alerted as soon as possible means that an incident can be mitigated and that's exactly what's happened."

"The [Integrated Guarding] system is delivering exactly what we were looking forward to it doing," says Goldstein. He adds that Stauffer has been so pleased with the results, they are considering implementing integrated guarding at other locations.

