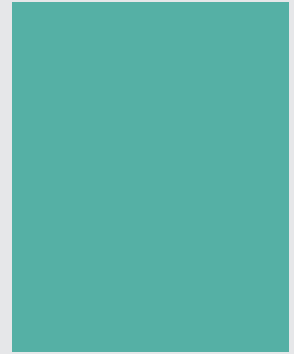
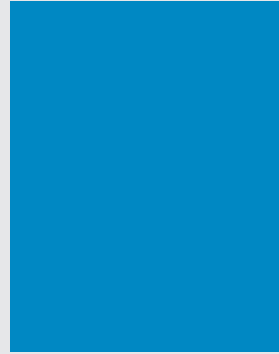


Moss Creek Community Hilton Head Island, SC



Solutions

Securitas USA provides contract security services to the Moss Creek community on Hilton Head Island. "We consider Securitas USA services to be an extension of the amenities we provide," says Suzanna Johnston, Assistant to the General Manager of Moss Creek, a private golf, tennis, boating and equestrian community of about 1,000 residences. "The officers are our goodwill ambassadors, and at the same time, they know what questions to ask visitors and what to look for in vehicles."

A Securitas USA visitor management system is used at Moss Creek to document arrival times and print passes for all visitors and contractors, usually based on residents' online pre-notification of who they are expecting and when. Daily or annual fees are collected from contracting companies that work in the development, and the visitor management system indicates whether the fee has been paid or if payment is due. Vehicle license plates, as well as each contractor's driver's license information and photograph, are scanned and stored in the system, and can be quickly recalled for subsequent authorization and [access control](#) security. Daily activity logs, patrol officer reports, revenue tracking, and lists of visitors and contractors on the property are easily compiled and printed.

In addition to around-the-clock staffing of the Moss Creek security gatehouse, Securitas officers patrol the 1,068-acre development and maintain a residential security presence at the community's marina and waterfront swimming complex. Securitas USA's gatehouse officer also remotely controls access to Moss Creek's new fitness center, denying entry to anyone without a fitness card indicating approval to be there.

"The responsiveness and professionalism of the Securitas staff is outstanding and very much appreciated in this community," adds Johnston. "They are respected by our residents and their friendly demeanor is welcoming to guests, renters and prospective homeowners."