Customer Case

**Customer situation:**
- Change of supplier
- Splitting of IT network
- Print and distribution of 6400 cards
- Brand new setup
- Short deadline, 3 months

**Customer wants:**
- World-wide service provider
- Improve security level
- Easy and understandable system
- Optimize the infrastructure
Challenges:
• Designed of new Secure VLAN (infrastructure).
• Physical separation, new encryption.
• Design of new ID cards.
• Editing 400 photos.

Integration with
• SAP / HR
• Canteen terminals
• Flex Terminal (Time registration)
• SafeCom (FollowMePrint)
• Photo for intranet
• Access request system
• Activation system
• Photo system
Workflow new employee

1. New Employee
2. Employee Contract
3. Registered in HR system
4. Approval from Manager
5. Photo and pin code
Workflow new employee

1. Print ID-card
2. Mail Contract
3. Delivered to the employee
4. ID-card activated
5. ID-card Ready to use
Temporary access card

1. Temporary worker
2. Temporary card
3. Activated on intranet
4. ID-card activated
5. ID-card Inactive
Access request

1. Employee Requests a ID-card on the intranet
2. Approved by manager
3. Approved by Door owner
4. Managed by Securitas
5. Access granted
Service center

1. SUPPORT
2. ID CARD
3. PARKING CARD
4. ACCESS REQUEST
5. ERROR MANAGEMENT
6. NEW INSTALLATION
7. KEY MANAGEMENT
Technology & Services combination
Technology card:
- HID Iclass
- Mifare (+sector)
- DESFire
- Contact chip
- Legic
- Magnetic track

Print:
- Over the edge printing
- Lamination
- Holograms
- UV
- Laser Engraving
Photo Booth
Benefits

CUSTOMER PERSPECTIVE

- One WW Security partner
- Improved quality of operational tasks
- Increased employees’ satisfaction
- Increase security level
- Cost and infrastructure optimisation

SECURITAS PERSPECTIVE

- Innovative Technology
- Combined contract
- Increased margin
- Enhance our integration knowledge
- Extend our technology offer
Integrity | Vigilance | Helpfulness