Securitas USA: A Century of Safe Outcomes

Healthcare security can literally mean the difference between life and death. Whether your facility has a 50- or a 3,000-per-day patient flow, Securitas Security Services USA will help enhance your environment of care. That’s an outcome we’ve been achieving for more than 100 years*, and one that we continue to achieve for more than 300 hospitals and 500 medical facilities nationwide.

A safe and secure environment is an essential and on-going objective for healthcare institutions. One of the primary challenges for the healthcare provider is the delivery of uninterrupted quality medical care. A primary objective for Securitas USA is to partner with the healthcare client in providing a safe and secure physical environment which, in turn, fosters a positive care environment.

It’s more critical than ever that your facility invest in a comprehensive Healthcare Security Program solution that will help:

• Effectively manage the threat of, and help reduce incidents of, workplace violence from employees, visitors and patients

• Maximize the safety and security of your employees, physicians, patients, and visitors

• Protect your facility’s investment in its internal and external property and supplies

• Provide peace of mind for your employees, physicians, patients, and visitors through a visible, professional security presence

We will also work to help your facility continuously achieve the security compliance benchmarks necessary to meet the environment of care standards for The Joint Commission accreditation as well as other Regulatory Agency requirements.

And perhaps most importantly, we’ll aim to help reduce your security costs along the way.

Managers who make a difference

Whether you’re responsible for security in a hospital, a clinic, a behavioral health facility, or a combination of all those facilities, you can rely on Securitas USA to customize a security program that meets your unique needs.

Our managers will immediately assess your facility to help you develop a service plan that includes key performance indicators (KPIs). Those KPIs help you not only meet regulatory requirements but also help achieve your safety and security goals.

We’re able to achieve optimized security outcomes and cost savings for clients in part because our managers are leaders in the healthcare security field who meet — and often set — industry standards. So you’ll benefit from the ideas, skills, and energy of the best and the brightest leaders in healthcare security.

Securitas USA can not only help you achieve those goals, we can also help contribute to consistently high patient satisfaction scores, possibly enabling your facility to receive the maximum CMS reimbursement levels possible.

*Prior to ultimately being acquired by Securitas AB, Pinkerton and Burns International provided security services dating back to 1850.
Customized training on your biggest risks

We know that only security officers who understand the unique security needs of your facility and are trained to quickly assess situations can respond appropriately.

Because healthcare facilities are unlike any other public buildings, the officers assigned to your facility will receive special training so they’re prepared for the unique security issues they may face.

All Securitas USA healthcare security officers receive instruction through the Securitas Healthcare Academy, which provides comprehensive officer training necessary to help each HSO to get acclimated to the healthcare environment and includes ways to handle the threat of workplace violence.

In addition, every Securitas USA healthcare security officer receives instructor-led training in:

- Customer service in healthcare
- Security officer workplace safety
- Healthcare regulations and standards
- Healthcare compliance
- Hospital security-sensitive areas
- HIPAA/PHI
- Environment of care
- Emergency department protocols
- Behavioral health security
- Defusing assaultive behavior
- Hospital restraints - safety and usage
- Infant and pediatric security
- Report writing and investigations
- MOAB® or CPI’s Nonviolent Crisis Intervention®
- ED specialist HSO program

For clients who require more specialized healthcare security services, our Healthcare Division provides:

Division area vice presidents and branch managers who have earned the Certified Healthcare Protection Administrator (CHPA) designation from the International Association for Healthcare Security and Safety (IAHSS), the only organization dedicated solely to the protection of healthcare facilities worldwide. Your CHPA-certified management staff will customize training programs for your facility.

Managers who specialize in healthcare security and are dedicated to your facility as needed. Other companies may assign a security manager to oversee one hospital, two schools, three banks, and two high-rise buildings.

Securitas Healthcare Division managers oversee only healthcare facilities. That industry immersion helps them develop a deeper expertise and allows them to more quickly and effectively transport best practices from one facility to another.

For more information on the Securitas USA Healthcare Division and how we can help you, please contact us.

www.securitasinc.com | 877.281.5543

Not Just Another Healthcare Security Company – a Partner

You achieve the highest level of security only when you and your security provider are genuine partners. To that end, we implement regular – and substantive – service review meetings that allow you to evaluate and provide feedback on whether you’re receiving the results you expect. Quite simply, we listen and adjust accordingly.

Driving every step of this process for Securitas USA leaders and team members are the core values of integrity, vigilance, and helpfulness. Those principles empower our employees to consistently do the right thing for you.
Securitas USA offers a broad range of services include specialized on-site guarding, technology solutions, mobile guarding and remote security monitoring; we customize offerings that are suited to the individual customer’s needs. From small businesses to large corporations, our 100,000 employees make a difference every day.