The Leader in Protective Services

Contact us to learn more about Security Response Services and identify how Securitas can best serve your needs. Partner with The Leader in Protective Services to take advantage of security professionals who will learn your security objectives and can recommend the service and technology mix to provide the protection you need today and anticipate your requirements going forward.
Security Response Services
Ready to Respond to your On-Demand Security Needs

Whether you manage a large-scale construction project that requires temporary security, or need an emergency response to handle faulty access control equipment, security needs can develop unexpectedly. You need a security provider that can respond quickly, communicate readily, and treat you like an everyday client.

The Securitas Security Response Services (SRS) team is the number one source for your on-demand security services.

We provide security response services to organizations large and small. With the largest North American footprint and a dedicated administrative staff, an SRS team can provide efficient security service, whenever and wherever your organization requires security in North America. Working with all Securitas specialized divisions, we leverage our vast network to quickly and efficiently accommodate a variety of on-demand security needs. From short-term construction projects to sudden work stoppages, SRS has you covered.

The SRS team offers the following services:

- **On-Site Guarding**: Securitas security officers are the foundation of our organization. We hold our officers to a high standard and expect them to execute their duties while upholding our core values of Integrity, Vigilance and Helpfulness.
- **Mobile Guarding**: Preventative patrol inspections are a proactive deterrent to theft, vandalism and other unlawful acts. Using clearly marked Securitas vehicles, our Mobile security officers can respond to alarms, escort employees, and open and close business premises.
- **Remote Guarding**: Remote Guarding solutions are real-time security programs that offer an intelligent way to supplement on-site security requirements. Remote Guarding services can be proactive, reactive or interactive, depending on the requirements they are intended to address.
- **Electronic Security**: Securitas Electronic Security is a full service electronic security company providing access control, intrusion and surveillance systems, capable of supporting or integrating services for every Securitas client.
- **Fire & Safety**: Securitas has a long history of providing fire and safety-related services to our clients. These specialized services include EMT, fire and life safety consultancy, fire brigade and fire equipment inspection services.
- **Corporate Risk Management**: Through Pinkerton, an affiliate of Securitas, clients have access to Pinkerton’s rich tradition of service excellence, which has made it the leading corporate risk management organization in the world. Pinkerton provides a uniquely holistic approach to risk management that helps protect and create value for clients.

National Communications Center: delivering security 24/7

The National Communications Center (NCC) is our 24/7 command-and-control center. With state-of-the-art technology and communications equipment, the NCC can provide the efficient and effective response that you depend on. The NCC is staffed 24/7 by trained professionals who can respond quickly and accurately to any emergency situation.

- **Promptly acknowledging your call and documenting the service needed**
- **Contacting the appropriate management team to requisition service and brief them on requirements**
- **Providing an estimated time of arrival for personnel at your service location**
- **Confirming service order with client, the security management team and the SRS team**
- **Informing you of any extenuating circumstances that may impact service

Benefits of Security Response Services:

- Easy to use online ordering system, available when you need it
- Single point of contact to manage your service requests
- Dedicated National Account Coordinators who become familiar with your account
- A footprint that spans the U.S., Puerto Rico, Guam and Canada
- Documenting and reporting on the services provided along with financial information
- Vast experience in the security management industry
- One toll-free number that exclusively handles response service requests.

Securitas is committed to providing Security Response Services to clients and to helping protect your people and assets. We take pride in being able to promptly deliver services more efficiently and effectively than other vendors.

*In the business of protecting people, property, premises and profits, you must operate with integrity, transparency and accountability. When unforeseen events occur that challenge our ability to operate and resiliency is a must, we call on a trusted and reliable partner. For us, Securitas is the right choice, with the right resources to reduce our risk and help retain our ability to sustain our business goals and objectives."

Director of Corporate Security and Business Continuity – Ferguson Enterprises, Inc.