



An Integrated Solution Provides Security for Unique Needs

Integrated Guarding

Securitas USA had previously worked with the leading property restoration company in the U.S. and Canada. The family-owned company is comprised of more than 1,700 franchises that provide local services as well as large scale disaster recovery. When security services were needed at two particularly challenging sites in Connecticut, the company called on Securitas.

Challenge:

Due to the nature of its business, the client's job sites change constantly. In this case, the first site was closed because of fire damage. While the client was on site rendering services during the day, it needed to prevent unauthorized access to the facility after hours. The client was using a small, local security firm, but was dissatisfied with the level of service. The client was also renovating a second vacant facility that had experienced several break-ins.

Solution:

Securitas performed a risk analysis to understand the unique requirements of each location. This analysis confirmed that the first site was effectively served using On-site Guarding. However, a Securitas Integrated Guarding solution was recommended for the vacant facility to include:

- On-Site Guarding overnight and on weekends at the fire-damaged site.
- Cameras with motion sensors to cover entry points at the vacant facility.
- Mobile patrols to provide scheduled inspections and verify intrusion alerts.

Result:

The Securitas Operation Center monitors the cameras and notifies the Securitas Mobile patrol and Securitas Branch Manager if a motion sensor camera is triggered. If needed, verified video alerts can be sent directly to the police for faster response. This has resulted in rapid response times, increased efficiency and a significant decrease in trespassing.

- No break-ins have occurred since service began.
- Client now has a "portable" service option—cameras can be easily removed and reinstalled at new sites—which is effective and cost efficient.
- Integrated Guarding approach leverages technology, random Mobile patrols and Remote Monitoring to provide 24/7 security coverage that was more cost-effective than On-Site Guarding alone.
- As a result of the success with the Securitas Integrated Guarding solution, the client is now interested in replicating the solution at additional sites.