

Integrated Guarding Pumps Up Value for Global Tire Manufacturer



Integrated Guarding | Michelin North America

Michelin North America continually seeks ways to innovate and enhance safety and security at its 25 administrative offices, research facilities, training centers and manufacturing plant sites. Securitas USA, provider of guarding services and a range of technology and emergency response support to Michelin for more than a decade, was asked to assess needs at various locations with the objective of improving security and gaining efficiencies.

Challenge

Security requirements at Michelin facilities vary greatly, depending on the type of business and operations activities conducted. Securitas officers traditionally have been posted at several Michelin sites on a 24/7 basis to help maintain safe and secure environments; other locations have relied on technology with no physical security coverage. A plan needed to be developed that would improve security effectiveness in certain locations while reducing overall security program costs.

Solutions

Securitas implemented its Integrated Guarding (IG) service, which complements physical security with Remote Guarding. Combining smart technology with in-depth Securitas expertise, Remote Guarding creates unprecedented efficiencies in delivering 24/7 protection.

- Five Michelin sites were identified as test platforms to demonstrate the effectiveness of IG.
- At an administrative facility and a distribution center, officers were posted only during office hours, with Remote Guarding – continuous monitoring of CCTV and technology systems – taking over at night and on weekends.
- Remote Guarding, complemented by regular vehicle patrols, was added at a school, remote office facility and distribution center in three locations across multiple states.

Results

- Security coverage increased and costs were reduced at the five locations.
- Remote Guarding helped to eliminate alarm company fees and the cost of false alarm responses by local police. Law enforcement is now called only if an intruder or emergency situation is detected.
- Michelin is pleased with the results of the Securitas Integrated Guarding solution tests and plans to implement Remote Guarding at several additional facilities in North America.