

Robots Supplement High Rise Security



High Rise: Camden Harbor View | Integrated Guarding

The Camden Harbor View apartments in Long Beach, CA stand apart from similar complexes in the area. There are incredible views of the waterfront and the Queen Mary. Many amenities, including a theatre, resort-style pools and a game room, are available to the residents. But Camden View provides its community a benefit that isn't available anywhere else in Long Beach: a comprehensive security program including a security robot.

Challenge:

While Camden View's security requirements have evolved over time, its commitment to delivering state of the art security has remained constant. This commitment includes partnering with Securitas and incorporating the latest in security technologies and applications.

Solution:

After a Securitas Risk Assessment, Securitas recommended an On-site Guarding solution including robotic patrol in Camden View's parking garage monitored by Securitas Remote Guarding officers. After further client discussion, and based on its robotics experience, Securitas deployed an autonomous data robot to patrol the parking garage on a 24/7 basis. This particular robot brand was chosen for its capabilities within parking lots, such as the ability to recognize up to 300 license plates per minute and to be a visual deterrent to crime. Even when stationary, the robot's cameras and sensors monitor key entrances for unwanted activity.

The information and live video gathered during the robot's patrols are monitored 24/7 by Remote Guarding officers at the Securitas Operation Center in Charlotte, NC. These officers provide the critical human element to the robot's activities by further assessing and acting upon suspicious activity, such as reviewing license plate data to assist in enforcement of parking policies. The officers also routinely check on the condition of the robot to insure it is functioning properly.

Result:

During the first weekend of robotic security patrols, a member of the Securitas team used the robot to detect and act on suspicious activity in the parking lot. Two individuals walked in through the vehicle entrance gate and then appeared to look for unlocked vehicles. The robot followed one of the individuals further into the garage, which was enough to cause both individuals to leave without any additional need for intervention. The client is also able to build a safer and more secure community through using video history to document appropriate actions.

“Along with the report of suspicious activity, we have already experienced a decrease in the number of incidents. The deterrence provided by the robot, along with the recognition and regard for the new technology, has been great. Officers who would be primarily patrolling the garage now provide more value-added support and response throughout the community.” - Camden View’s Community Manager.

As The Leader in Protective Services, Securitas is proud to partner with progressive and innovative clients such as Camden View. Optimizing the combination of people, technology and knowledge allows Securitas to deliver increasingly effective and efficient solutions to our broad array of clients.

