



# High Caliber Security for a High End Community

## Gated Community

*An innovative, luxury residential community with various locations in Washington State wanted to ensure its security program fully supported the mission of “enhancing the lives of its residents.” Having properties ranging from traditional to retirement communities, the community wanted to partner with a security organization that could meet varying security needs.*

### Challenge:

The community management company needed a security program for various locations in the Seattle, WA area and issued a RFP for security officer services. One of the priorities was to ensure that overall security activities were tightly and professionally coordinated with its own operations personnel. Securitas USA offered an Integrated Guarding model utilizing Mobile Guarding in its presentation.

### Solution:

- Use Integrated Guarding’s Mobile and On-site Guarding capabilities to provide flexibility and cost efficiencies across the client’s various communities.
- Utilize Mobile Guarding patrols to increase coverage from five to seven days a week without additional costs for drive time between patrols.
- Leverage Mobile Officers’ smart phone technology to receive real time updates while in the field as well as interactive post orders with site-specific directives.

### Result:

- The client is able to have custom-fitted solutions that provide only the required services.
- By not limiting service to five 8-hour shifts, the client has realized a greater span of security and incident coverage—increasing from five days to seven--while having a mobile response team available 24x7.
- Real time updates and reports, detailing patrol inspections, are now available to the client at any time of the day or night.