

Integrated Guarding Nails it for Lumber Manufacturer



Lumber Manufacturer | Integrated Guarding with Remote Perimeter Protection

One of the largest timber processing facilities in the state of Maryland identified a need to make officer patrols more effective. After discussions, the Securitas Solutions Support Team recommended that the client employ a mixture of Securitas Remote and Mobile Guarding Services with a new video surveillance system to keep its property secure during overnight hours.

Challenge:

Due to the large size of the facility and the number of buildings, it was difficult for one On-site Guarding officer to patrol the entire facility. After multiple incidents of individuals gaining access to the property, the local Securitas branch manager performed a Securitas Risk Analysis to identify alternatives that would better secure the property and improve the client's overall security program.

Solution:

A full video surveillance system was designed with a focus on the perimeter of the property to capture video of any trespassers. Behavioral analytics were configured to alert Remote Guarding officers at the Securitas Operation Center in Charlotte, NC of people or vehicles on the site after closing. The full solution features:

- Eleven exterior high-definition cameras with infrared technology that allows the cameras to provide a clear image 24/7.
- One multi-sensor high-definition camera with multiple views to create a 360-degree image housed within the same unit.
- Utilizing the on-board camera behavioral video analytics, analytic rules were configured for those objects classified as persons or vehicles to generate an analytic alarm during the times noted in the arming schedule.
- Nightly mobile patrols by a Mobile Guarding officer who deters unwanted behavior and responds to analytic alarms that require a physical presence.
- A service and maintenance plan that includes two annual preventative maintenance visits and service technicians for any potential camera-related concerns such as network issues.
- Routine service visits to keep cameras clear of outside elements such as spider webs, which can increase false alarms.

Result:

Since the implementation of the new security program, the client has been able to reduce the number of trespassers while also increasing efficiencies and minimizing costs. Other client benefits include:

- Mitigating risks regarding the safety of the site and expanding the level of constant coverage.
- Video evidence for those incidents requiring investigation.
- Strong utilization of the service and maintenance program to keep the analytics functioning at a high level.
- Remote Guarding officers with the ability to provide visibility and support to the Mobile Guarding officers during their patrols and investigation of incidents to increase safety.