Remote Guarding Solutions for a Remote Logistics Location

Remote Logistics Facility | Integrated Guarding with Remote Entry Management

A transportation logistics company near a large railroad intermodal hub in Illinois was referred to Securitas by a large national logistics company. Looking for a solution to managing the entry of drivers into a remote truck lot, Securitas was engaged to recommend a security program.

Challenge:
Due to the remote location of this site, staffing with a team of On-site Guarding officers would be difficult; regardless, the client needed access control for drivers entering the facility. A Securitas Solutions Engineer worked closely with the client to develop an electronic security system incorporating Securitas Remote Guarding to fully automate the entry and exit procedures at the site. As the lot was not yet constructed, Securitas also teamed with the client to develop recommendations for electrical work and lighting requirements.

Solution:
A video surveillance system now provides full visibility of the main areas of concern and allows Remote Guarding officers to gather the information required to validate drivers for entry based on the agreed upon qualifications. The full solution features:

- Ten exterior high-definition cameras with infrared technology and the capability of providing a clear image 24/7.
- A video intercom with two-way audio communication for Remote Guarding officers to confirm drivers’ identity and allow entry.
- Gate access control which allows drivers to utilize a unique PIN to verify identity for site access.

Result:
Since the installation of the gate access control and video surveillance system, Securitas securely authorizes the entry of truck drivers, reducing unnecessary calls to the client. In addition, the solution provides:

- Video capture of truck registration numbers which can be referenced for any issues with the Interstate Commerce Commission.
- Fully automated system with on-demand Remote Guarding assistance, giving the client a high level of visibility with a low level of management required.

Due to the success of this program at the remote truck lot, the client has partnered with Securitas to request quotes for additional locations and facilities.