

Consistent Security for Substantial Growth

Financial: Credit Union | Integrated Guarding

A credit union servicing 200,000+ members has several dozen offices spread across the Carolinas, with more branch openings planned.

Challenge:

The client planned to open new branch locations but did not have a standardized security program. Due to the increased risks that financial institutions face, it can be challenging to create an efficient and effective security plan.

Solution:

The client recently chose Securitas Electronic Security for the installation of a video surveillance system and sought to expand its security with On-site Guarding officers performing critical duties. The local Securitas branch manager engaged the client as a single point of contact to coordinate additional services.

Prior to the opening of a new branch location, a comprehensive service solution was created for the client, leveraging the new camera system to perform Remote Guarding services. After business hours, Remote Guarding officers perform random patrols of the facility, looking for unusual or suspicious activity.

Remote Escorts are also provided for daily branch openings. Employees call a designated number and Remote Guarding officers conduct a preliminary check with camera views for any threats before the employees exit their vehicles and proceed with the process.

Result:

The credit union was able to effectively utilize a phased approach to incorporate the appropriate Securitas services on a site-by-site basis and scale across multiple locations based on each site's needs.

This solution promotes a safe environment for employees and ensures compliance during crucial tasks. Leveraging this technology that provides the client with documented playback for incidents, Securitas delivers notable cost efficiencies for this client, without sacrificing effective security. This solution also efficiently scales with the client's continued growth.