

Remote Guarding Banishes Break-ins

Remote Guarding

An innovative advanced technology company in San Francisco with sensitive patented technology was looking to partner with a security company capable of providing a full end-to-end solution that could be rapidly implemented and then scaled to meet its security requirements. The company came to Securitas for answers.

Challenge:

After deploying On-site officers to protect the facility during the evening and overnight hours, the client also wanted to incorporate a video surveillance system to better secure the site and provide additional safety for the officers.

Solution:

Using the results of the Securitas Risk Assessment which was conducted on-site, a robust camera system was designed to address each of the client's requirements. The full solution features the following:

- An On-site officer in the evenings and overnight to conduct patrols, provide deterrence and secure the lobby of the building, greeting employees and vendors.
- Twelve high-definition cameras – both interior and exterior – with video analytics to view entry points and areas of concern.
- High-quality audio speakers allowing for remote communication to address individuals in areas of interest.
- Remote perimeter protection on the exterior cameras during the late evening and early morning hours when no persons should be present. Remote Guarding officers communicate potential threats to the On-site officer.
- Mobile Guarding officers are able to respond to events not requiring police dispatch.
- SecuritasConnect allows the client to view the schedule and site activity in addition to documenting any events.

Result:

Within the first three months of implementation, two break-ins were detected. In one incident, camera analytics alerted our Remote Guarding officer to movement in the back patio where two men were attempting entry through the window. An announcement was made over the speakers to deter the perpetrators. After informing the On-site officer, the Remote Guarding officer was able to supervise the situation while maintaining the safety of the officer and dispatching local law enforcement.

Due to the actions of the Remote Guarding officer, who was able to inform the On-site officer of the situation and provide real-time updates as events unfolded, the On-site officer remained safe and the Remote Guarding Incident Report was able to fully document the situation and pull video and photo clips of the intruders to allow law enforcement to investigate as needed.