The 2018 Security Officers of the Year
John Hull and Judy Worley

Throughout the year, Securitas regions and business units across North America recognize security officers for their dedication and outstanding work performance. Regions are encouraged to nominate as Security Officers of the Year two individuals who most exemplify Securitas values and have exceeded expectations. A panel of senior managers evaluates the nominations and selects the two most distinguished as Officers of the Year — one each for Heroism and Performance. The 2018 recipients of the awards were Officers John Hull and Judy Worley.

In acknowledgement of their extraordinary achievements, Division Management invited the honorees on an expense-paid trip to the New York area. The 2018 recipients traveled to the Securitas Eastern Operations Center (EOC) in Parsippany, NJ, where they were recognized at a presentation followed by lunch. The Officers of the Year each received a commemorative plaque and a $5,000 cash award. They were also celebrated with dinner and a private tour of New York City. EOC employees filled the room during the presentation and applauded the officers’ achievements. Executive Vice President Tony Sabatino presided over the presentation ceremony, inviting an individual from each winner’s business unit to describe the contributions made by the officers.

Judith Worley
Security Officer of the Year for Performance

During her 20-year tenure with Securitas, Security Officer Judy Worley has epitomized the company’s core values of Integrity, Vigilance and Helpfulness. Her leadership skills are evident through her actions and the results she achieves. Her commitment to prevention and solutions has been instrumental in elevating the level of service provided to the client.
Although she has held several positions in her career with the company, Judy says her current assignment at a significant Global and National Account client in Indianapolis, IN has been her favorite. Account Manager Kevin Harris is quick to describe her outstanding ability to facilitate communication among Securitas management, the client, and other officers.

Harris describes the client site as “a small city with high expectations.” Not one to be intimidated, Worley consistently exceeds expectations and shares her skills and passion for her work with fellow officers who recognize and appreciate her openness. Worley considers training the key to success and prioritizes training and maintaining a safe work environment. She implemented specialized training to instruct employees on how to manage emergencies, injuries, accidents and safe practices. The result was savings in terms of a reduction in property damage and injury costs. In two years, her initiatives have reduced OSHA-reported injuries to zero.

Not surprisingly, when Securitas and client management requested her support in aligning the client’s security operations for properties in five states to include central support at the Indianapolis facility, Worley embraced the opportunity and initiated standardized training and procedures that helped to create a consistent and seamless experience at the client properties. In addition to supervising officers at her site, Worley also provides support for five other sites. Part of that support involved adding Securitas officers from all the client’s sites to a central data database that she created to manage their training and ensure compliance.

Worley’s attention to detail and process orientation is why Harris would be happy to have more officers like her. “Judy gets it done,” he said simply, describing her impressive ability to identify a challenge and coordinate the resources required to create a solution.

Worley follows her own advice and seeks opportunities for training and skill enhancement. She has been named Officer and Supervisor of the Month on multiple occasions as well as receiving a Hero’s Award and being named the Central Atlantic Region’s 2016 Officer of the Year.

Worley becomes emotional when talking about the job she loves. She received the news of her award with disbelief. “I thought Kevin was kidding,” she said, but he wasn’t — a point that became obvious when the client’s vice president of human resources sought her out to offer his congratulations and let her know how much she was appreciated and deserved the award. Harris couldn’t agree more.

John Hull

Security Officer of the Year for Heroism

Heroes can appear out of nowhere, and acts of heroism can occur even when someone does not perceive his or her actions as particularly special. This describes Security Officer John Hull, who was honored as Security Officer of the Year for Heroism for his actions when faced with a medical emergency at a client site.

As a third shift supervisor for an automotive lighting manufacturer in Kalamazoo, MI, Hull was accustomed to relatively uneventful shifts, but all that changed when an employee was brought to him in a wheel chair. As he assessed the employee, Hull realized that the man was experiencing a heart attack. Hull acted without hesitation. Seeing the victim’s spouse and others beginning to gather to investigate what was happening, Hull ordered the employee’s wife removed and the area cleared. Then he focused his attention on the employee.

Like all the officers on the site, Hull is CPR-certified and trained in the use of an automated external defibrillator (AED). With the employee going into cardiac arrest, he used his training to
perform CPR and applied the AED to stimulate the victim's heart until the paramedics arrived about ten minutes later. With the arrival of emergency medical professionals, Hull immediately briefed them on the patient's status and ensured a clear path of egress while trying to ensure a measure of privacy for the employee as he was carried to the ambulance and taken to the hospital, where officials indicated that without Hull's quick and effective intervention, the patient would not have survived. When he learned that he had been named Officer of the Year for Heroism, Hull was speechless. "That's just who John is," Branch Manager Hope Yates said of the officer she described as hard-working and dedicated. "In his mind, he was just doing his job," she explained.

Hull, who coaches baseball and football at his former high school during the day, has become something of a local celebrity. In January he and his wife traveled to Pittsburgh for the Central Atlantic Region Kickoff where region staff, area vice presidents and branch managers applauded his recognition as the region's Officer of the Year for Heroism. When word got out that he had also been awarded that same honor by Division, the head coach at the high school contacted the sports reporter at the Battle Creek Enquirer which published an article about its hometown hero that included words of praise and admiration from Hull's supervisor and fellow coaches.

"John is a prime example of our core values," said Area Vice President Vince Zambo. "He is being recognized for a particular situation in which he rose to the occasion and saved a life. This will never be forgotten. I also want to ensure John is acknowledged for what he does day in and out – being a strong leader for his colleagues and our client, all while embodying the ultimate representation of how we want to be known as a company," said Zambo.

Region President Dwayne Gulsby, CPP also shared his respect and admiration. "I commend Officer Hull for his quick action, calm demeanor and life-saving first aid skills during this emergency," he said. "He applied his years of experience and training by responding in a truly heroic manner to save a life. He is truly an inspiration to the Central Atlantic Region."

In their words, Zambo and Gulsby recall something that is important to Hull—that the event that propelled him to prominence involved a person's life. For him, recognition is less important than the fact the employee is recovering and will soon return to work at the site where Hull has served as an officer for 13 years and is well-liked by his clients and coworkers.

Hull has been named Supervisor of the Month on numerous occasions, but the attention that came with his new distinction left the quiet, humble officer feeling uncomfortable. He admits that he will be happy when life returns to normal and he's no longer in the spotlight, but those who know him are pleased to see him receiving the recognition he deserves.

**Everyday Heroes**

Officers Worley and Hull demonstrate the Securitas values in action. Their service and dedication are a model for all employees and demonstrate why Securitas is The Leader in Protective Services. They join a select group of officers who've been previously recognized. However, they stand united with all officers who, in the course of their duties, distinguish themselves through actions large and small and demonstrate what it means to be an Everyday Hero.

Sabatino thanked the officers on behalf of Division staff and all employees, saying, "You represent all who wear the uniform and you do it well." His words resonated with the audience which rose and applauded its agreement.

"We deeply appreciate Officers Worley and Hull," stated Securitas North America CEO and President Santiago Galaz. "They reflect what it means to wear our uniform. We are thankful for them and our more than 100,000 officers stationed daily at client sites who perform their best in helping to protect our clients' employees, facilities and assets."