

Officer Uses Training to Manage Medical Emergency

While performing his duties at the 1835 Market lobby security console, Site Supervisor Alan Cartacki observed a woman in distress on the sidewalk in front of the building and promptly investigated to determine the nature of the problem.

After assessing the situation, Cartacki determined that the woman was experiencing a severe epileptic seizure and immediately took charge, managing the scene until additional help arrived. Remaining calm, Cartacki demonstrated his professionalism and training, directing a bystander to call 911 and providing the details that would allow the operator to dispatch appropriate response services. While waiting for EMS to arrive, he knelt and cradled the victim's head to prevent serious injury.

Because he understood the nature of the woman's condition, he was careful to maintain control of the scene and prevented CPR from being unnecessarily administered by a well-meaning bystander, pointing out that the victim was exhibiting a normal breathing pattern.



Site Supervisor Alan Cartacki put his experience and training into action when he helped a person who was experiencing a seizure.

Cartacki was unwavering in his care until EMS arrived approximately 20 minutes after he'd initiated aid.

"Alan's quick actions in this incident helped prevent further injury. He used his experience and training to provide the necessary aid and professionally managed the situation until paramedics arrived. We sincerely appreciate his actions," said Branch Manager Jim Filkosky.

Following this incident, it was learned that the woman was an employee of a tenant in 1835 Market. This tenant contacted building management to express its appreciation of Cartacki's response and recommend him for recognition. The tenant added, "We are incredibly grateful to him. We are all safer because of Alan and your security team."